



LIFETIME LIMITED WARRANTY



treatedwood.com  
Viance Treated Wood Solutions

### Installation Information:

- 1. Butt Boards Tightly:** Because treated wood is often still wet when delivered to the store and jobsite, it is important to butt deck boards together during installation as they will shrink slightly in width and thickness as they dry out.
- 2. Drill pilot holes** to minimize the splitting when nailing near the edge or end of a board.
- 3. Always use the best deck face** of a deck board. Nail thin boards to thicker boards.
- 4. Fasteners:** Hot-dipped galvanized, stainless steel or Building code approved fasteners are required for all exterior wood.
- 5. Finishing:** A finish coat of clear or semi-transparent water repellent stain with UV protection will additionally help to maintain the beauty of your deck. Always follow manufacturer's application instructions.

### Safe practices when working with Pressure-treated wood

- Wear gloves when working with wood.
- Wear a dust mask when machining any wood to reduce the inhalation of wood dusts.
- Wear appropriate eye protection to reduce the potential for eye injury from wood particles and flying debris during machining.
- Wash hands thoroughly with mild soap and water after working with treated wood.
- All sawdust and debris should be cleaned up and disposed of after construction in accordance with local waste management regulations.
- Do not burn pressure-treated wood.
- Wash work clothes separately from other household clothing before reuse.
- Pressure-treated wood should not be used where it may come into direct or indirect contact with drinking water, except for uses involving incidental contact such as fresh water docks and bridges.
- Do not use pressure-treated wood in circumstances where the preservative may become a component of food, animal feed or beehives.
- Do not use pressure-treated wood for mulch.
- Preserve may be disposed of in landfills or burned in commercial or industrial incinerators or boilers in accordance with federal, state and local regulations.

### Lumber end-tags provide valuable information for the consumer and builder.

You can build with confidence knowing [brand] is a "Standardized" preservative by the American Wood Protection Association (AWPA). The AWPA is the leading body of wood preservation experts that constantly review wood preservatives' performance in tests and in the field. Once approved and in production, AWPA preservative treatments are regularly monitored by ALSC-accredited third-party inspection agencies to ensure quality control.

Below are some of the important facts depicted on lumber made with Viance treatments (see diagram).



Treated lumber is either made for ground-contact applications or above-ground uses. Ground-contact applications include posts and pilings buried in the earth, and also near-ground projects such as a low-rise deck that is just inches above the ground. These applications require more protection against fungal decay and termite attack than above-ground applications, so retention rates are higher on ground-contact lumber.



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Preserve® treated wood products are produced by independently owned and operated pressure treating wood facilities. \* See Preserve ACQ Lifetime Limited Warranty for details at Treatedwood.com. Preserve® and Viance® are registered trademarks of Viance, LLC. AWPA is a registered trademark of the American Wood Protection Association. The Checkmark of Quality is a registered trademark of the Western Wood Preservers Institute (WWPI). All logos and trademarks are exclusive property of their respective owners.



## LIFETIME LIMITED WARRANTY For Certain Residential and Agricultural Uses

The warrantor, Viance LLC ("Viance"), extends this Limited Warranty to an Original Consumer Purchaser(s) (as defined below) of wood products pressure treated to the proper American Wood Protection Association ("AWPA") end use retention level solely with alkaline copper quaternary wood preservatives distributed and sold by Viance in the United States ("ACQ"), including Preserve® ACQ pressure-treated wood products. "Covered Property" shall mean a residential and/or agricultural property onto which an original purchase of ACQ is installed by an Original Consumer-Purchaser(s). "Original Consumer-Purchaser(s)" shall mean an original purchaser of ACQ who is the owner of record of a residential and/or agricultural property at the time such original purchase of ACQ is installed. This warranty shall only apply if such installation is completed and the ACQ is used in compliance with this warranty, product instructions and all applicable laws, regulations, codes, legal requirements, AWPA standards and other applicable standards ("Covered Use"). This warranty is effective from the date of original purchase until the Original Consumer Purchaser sells, conveys or otherwise transfers the Covered Property. This warranty is not transferable.

### THIS WARRANTY COVERS:

ACQ against damage by fungal decay or termite infestation that makes the wood structurally unfit for the application for which it was used; provided that all of the following conditions are met: (i) such use is a Covered Use on a Covered Property; (ii) each piece of ACQ bears the logo of an inspection agency that is sanctioned by the American Lumber Standards Committee; (iii) each piece of ACQ has a Preserve Lifetime Limited Warranty or similar end tag retained by the Original Consumer Purchaser.

Viance, within 60 days of validation of a claim under this warranty, will arrange to exchange the qualifying damaged ACQ for new ACQ of the same type.

### THIS WARRANTY DOES NOT COVER AND VIANCE SHALL NOT BE LIABLE FOR:

1. ACQ used in, on, under or around commercial, industrial or commonly owned property (including condominiums) or multifamily apartment buildings.
2. Any commercial or industrial application, including without limitation building poles or building timbers in structural applications or commercial vineyard stakes.
3. ACQ used in or as lattice or peeler core landscape timbers.
4. Specialty wood products that have been milled after treatment with alkaline copper quaternary wood preservatives distributed and sold by Viance in the United States.
5. ACQ that is used in a manner for which it was not intended.
6. Any use in any way inconstant with the use identified on the end tag that is attached to each piece of Preserve ACQ.
7. Any application other than an above-ground application when the end tag specifies the use of the ACQ as ABOVE-GROUND. For the avoidance of doubt, such above-ground specified ACQ must not be installed in such a way that results in direct contact with the ground or other conditions that simulate a ground contact exposure.
8. ACQ used in foundation systems or used in salt water immersion applications.
9. Damage resulting from any cause other than fungal decay or termite infestation.
10. Damages caused by natural change in physical appearance of wood beyond the control of the treated wood product, including but not limited to cracking, checking, cupping, and warping of the wood and normal wear and tear.
11. Costs associated with the delivery, installation, removal, or reinstallation or refinishing of Preserve ACQ.
12. Any incidental or consequential damages claimed to be a result of failure of Preserve ACQ.
13. All refractory species of wood, unless all cuts and bore holes are coated during construction in accordance with AWPA Standard M4 using a copper naphthenate preservative solution containing a minimum of 1% metallic copper.
14. Wood products treated with third party products.
15. Improperly treated wood products.

The obligation of Viance under this warranty is limited to replacement of lumber in accordance with the terms of this warranty. There are no warranties offered by Viance other than those described herein. Nothing in this warranty shall create additional implied warranties, including without limitation warranties of merchantability or fitness for a particular purpose. Some state and local laws vary with regard to duration of implied warranties and limitations of incidental or consequential damages contained in such implied warranties. In any event Viance will comply with the laws of the state in which a limited warranty is validated. ACQ is not a maintenance-free product. Over time, foot traffic, weathering and the sun's ultra-violet rays will affect the wood's surface in general. To help maximize surface protection and to keep your wood looking better longer, we recommend that a surface-applied water repellent with UV protection be applied every one to two years.

### HOW TO MAKE CLAIMS

To make a claim under this warranty, an Original Consumer-Purchaser must send to the address below, the original invoice or retailer receipt showing date, amount, and ACQ end tags or photo of preservative treatment stamp of each item of ACQ claimed to be damaged. You may be required to provide Viance with additional photographs and sections of damaged wood. In addition, Viance reserves the right to have a representative inspect and test all wood claimed to be damaged. Failure to use this product for a Covered Use immediately voids this warranty.

Viance LLC  
Attn: Consumer Affairs  
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