

EZ CARE™ INTELLIGENT COMMUNICATIONS PLATFORM

Empowering Your Caregivers To Be Their Best

Welcome to the EZ Care™ Intelligent Communications Platform, a state-of-the-art healthcare information network that empowers your caregivers to do what they do best – provide superior care to your patients.

Faster patient care for higher patient satisfaction

When it comes to patient response, every second counts. With EZ Care, calls for assistance are instantly and accurately routed to designated caregivers wherever they may be at that moment. Caregivers

can then instantly contact a patient or each other for a coordinated response. Your patients will feel the difference.

Higher staff productivity and peace of mind

By providing on-demand information whenever your caregivers need it, EZ Care creates an unparalleled “can-do” attitude among your staff. They’ll work smarter, faster, and with a higher sense of satisfaction.

Unparalleled scalability

EZ Care’s modular architecture lets you expand and change your communications affordably and without disruption

to existing services – a must for today’s dynamic, fast-changing healthcare facilities. You can buy what you require today and then expand or change the network as your needs grow.

EZ Care combines 60 years of Executone dependability with the innovation of advanced Zettler technology. This breakthrough system represents the culmination of decades of industry leadership and is designed to meet healthcare challenges around the world.



YOUR MISSION IS TO **IMPROVE LIVES.**
EZ CARE WILL HELP YOU DO IT BETTER.

THE ANSWER IS EZ CARE –

Your Communications Systems Have Reached Their Limit ■■

A patchwork of outdated systems using centralized master controllers, “dumb” devices and complex hard-wired infrastructure – usually from multiple vendors

Fragmented coverage – vital information not readily available when caregivers need it most

Upgrades or changes require re-wiring, re-engineering, and/or wholesale equipment replacement – a costly hassle

Central point of failure – one component goes down and the whole system goes down with it

The system must be shut down to upgrade it, which means moving patients or an entire ward – an expensive interruption

High life-cycle costs due to inadequate flexibility, poor integration, complex wiring and system downtime issues

A Quantum Leap Forward in Performance and Scalability ■■

State-of-the-art distributed network with intelligent addressable devices and simplified wiring from today's premier healthcare communications provider

A total communications platform delivering “on-demand” information in every room via an integrated network of wired – and wireless – data, visual and speech devices

Once the network is installed, its scalable, open architecture lets you manage additions, changes, or moves via simple programming changes

Distributed fault-tolerant network architecture – EZ Care network stays up and running without having to depend on any single component

Lets you work on the network “hot” so there's minimal disruption to existing workflows or patient services

Excellent cost/benefit ratio thanks to seamless integration, self-supervising devices, simplified wiring, and complete service from Tyco's global support network

Real-Life Solutions That Bring You the Ultimate Peace of Mind ■■

Unprecedented performance and scalability – lets you add devices and functionality whenever and wherever you need them

Empowers caregivers with “anytime, anywhere” information to speed response times and optimize patient care

You can easily customize communications for each department in your facility – just what the doctor ordered

Performance you can count on, no matter the situation – a system that won't let your staff or patients down

Finally, a network that doesn't create interruptions for patients or frustrate staff with risky communications gaps

Superior uptime, investment protection and long-term value

Easy to learn, easy to use

EZ Care is loaded with state-of-the-art programmable nurse call features that are easy to configure, easy to use, and minimize your facility's recurrent training costs for new staff. You'll streamline operations and boost productivity by making sure patient calls are always routed to the right staff – medical calls routed to nurses, administrative requests routed to administrators, etc.

Flexible, programmable call annunciation

EZ Care links nurse stations, patient stations, call cords, pillow speakers (attached to patient stations), code blue stations, emergency stations, pocket pagers, wireless phones and bath/shower stations in a seamless nurse call network. EZ Care's easy-to-use, software-programmable call properties include:

- Call-priority and escalation levels
- Dome-lamp flash colors, patterns and rate
- Call-alert tone rate
- Call forwarding
- Call following
- Call cancellation based on staff presence
- Assigned staff response (service assignments)
- Two programmable call-overtime thresholds with configurable call-forwarding rules

The EZ Care product family includes a number of user-friendly nurse and staff stations. These powerful tools provide nurses and staff with immediate information regarding calls and system events.



EZ Care nurse and staff stations provide *information on demand* throughout a unit or facility. Staff can be quickly and easily located and service can be immediately assigned. This means greater staff efficiency and patient satisfaction.



EZ Care™ Intelligent Communications Platform

Optimum performance for optimum patient care

Lower infrastructure and life-cycle costs

- Modular architecture, addressable components and simplified wiring minimize service and expansion costs
- Intelligent communications platform provides ultimate investment protection

Reduced risk

- Fast patient response times mean lower risks
- Comprehensive event tracking further reduces potential liability exposure

Modular network design

- Each EZ Care system can support up to 1275 intelligent nodes (nurse stations, room controllers, etc.) and up to 12 programmable shifts (units and logical zone groups)
- Shifts are easily configurable to support changing staffing needs and facility infrastructure (switched at the touch of a button)

Supervised call devices, cords, pendants and pillow speakers

- Room controllers continuously supervise room-call devices and immediately alert you of any failures or wiring problems, such as shorted, severed, or disconnected call cords

- The failure of any device is automatically detected and reported as a fault

Interfaces to external systems

- Supports interfaces to wireless phones, RF pocket pagers, high-visibility corridor displays, smoke detectors, Windows®-based PCs, staff tracking systems, HIS systems, and more
- Supports nurse call, TV/entertainment and room/bed lighting controls

Long-term investment protection

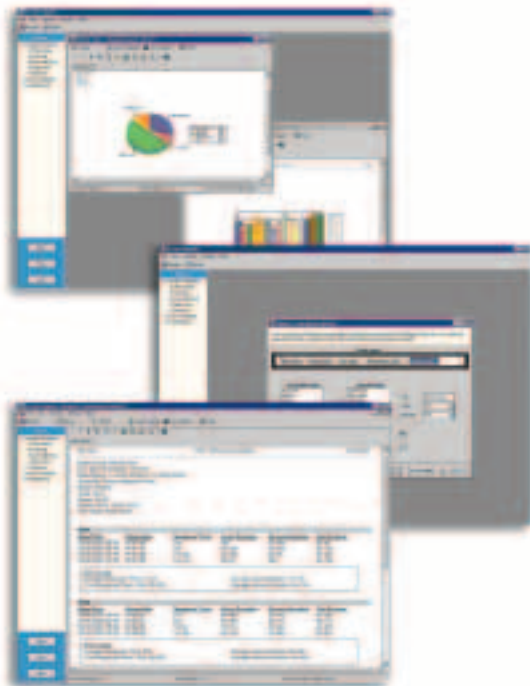
- Installed and serviced by Tyco's global support network – unparalleled local support from a worldwide leader

For more information

If you're interested in more information on the EZ Care Intelligent Communications Platform or on other products from Tyco Safety Products, visit us at www.tycosafetyproducts-us.com

A Management Tool as Well as a Nurse Call System

EZ Care Reports expands system capabilities beyond nurse call into a powerful management tool. The advanced reporting and analysis features of EZ Care Reports provide a unique insight into health-care operation.



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