



ST. CHARLES PARISH HOSPITAL
 1057 Paul Maillard Road Luling, LA 70070
 (985)785-6242 | www.stch.net

SCHEDULED OPENING EARLY 2012



NEW EMERGENCY DEPARTMENT EXPANSION PROJECT

St. Charles Parish Hospital is entering an exciting period of growth for the St. Charles Parish community through the construction of our new Emergency Department. Positive outcomes will be realized by the hospital and community residents immediately as well as for many years into the future. This new Emergency Department will utilize new design concepts and processes recommended by the Health Care Advisory Board from Washington D.C. It will have larger rooms for ease in accessing and caring for patients with technologically advanced equipment and facilitate shorter wait times and increased patient privacy. Improved efficiency will be achieved by reducing front-end bottlenecks resulting in faster care, and implementing multifunctional treatment rooms, allowing for more flexibility in their use, and for movement of

patients to appropriate care settings.

As we have begun this project we have found it necessary to make some temporary changes to our parking areas to accommodate the construction and at the same time ensure the safety of our patients and visitors arriving and parking at the hospital. We ask that you bear with us during this construction period and support our efforts to improve our overall services to you, our community.

The following information and map is provided to assist you in your arrival, direction-finding and parking at St. Charles Parish Hospital. We hope you find it helpful and we will continue to update you on our progress and any changes along the way.

HOW HAS THE PARKING CHANGED?

When facing the front of the hospital campus from Paul Maillard Road, our left parking lot has been temporarily closed to patients and visitors. Patient and visitor parking for the Hospital, Physician Offices and Outpatient Services is located at the entrance to the David J. Vial Patient Center, on Milling Avenue. This entrance has a covered drive-up entrance. Additional patient and visitor parking for these services is located behind the Luling Methodist Church on Hall Drive. Please note that use of this

entrance requires walking to the hospital from the parking lot through one of our courtyards. Emergency Department Parking is located in the right parking lot on Paul Maillard Road and is adjacent to our current Emergency Department. Our Oyster's Pearl Grill and Cafeteria patrons and our Same Day Surgery patients and visitors have designated parking in an area of the right parking lot on Paul Maillard Road.

HAS ANYTHING CHANGED INSIDE THE BUILDING & HOW WILL I KNOW WHERE TO GO?

No departments inside the hospital have moved. We have recently updated our internal signage, with both wall maps and overhead signs. We have also added a staff member, a Greeter/Transporter, at the David J. Vial Entrance to assist our patients and visitors. This staff member can answer your questions, provide you with a visitor's map or assist you in getting to your destination within our building. If this employee is not present and you need assistance, we have added a special phone at this entrance, for your use in calling for assistance. Also, never hesitate to ask any employee for help.

WHEN WILL THE CONSTRUCTION BE COMPLETED & HOW CAN I STAY UPDATED?

Construction completion of the Emergency Department is targeted for early 2012. As construction continues we will continue to re-evaluate our parking options and re-establish patient/visitor parking at the front of the hospital as soon as possible, always with the goal of ensuring safe and accessible parking for our community. We will continue to provide you with updates via our website, www.stch.net, newspaper and the SCP Government Access Channel 6.

